

North General Hospital in New York launches OnDemandCARE

The North General Hospital in New York City has officially selected *OnDemandCARE*, supplied by Global eSolutions Group (GEG), as their new Electronic Health Record (EHR) and Picture Archival and Communication System (PACS) for their Outpatient Psychiatric Clinic.

"We are all happy to be working with the staff of North General Hospital," said Brian Lord, CEO of GEG. "They are going to see dramatic improvements in the way they are able to store and access their medical data."

OnDemandCARE is an integrated software solution – a suite of services designed to help an organization grow by addressing all of its medical electronic data storage, tracking, and retrieval needs. *OnDemandCARE* is an unmatched alternative offering a safe, easy, cost-effective solution based on open source healthcare integrated technologies.

"We are confident in our ability to set up a system that will improve the quality of care for this community," said Dr. Jacques Jospitre, Jr., Administrative Director and Director of Program Development for the Psychiatry Department.

"Other medical centers are spending extraordinary amounts of money for software," said Jospitre. "This open source system is well-designed, well-tested and doctor's recognize its incredible value."

OnDemandCARE is based on enhancements to the lauded and very successful VistA technology that has allowed the VA's 155 hospitals, 881 clinics, 135 nursing homes and 45 rehabilitation centers to be linked by a universal medical records network. It allows any authorized person to look at 5.3 million patients' records – everything from a nurse's note written during a hospital stay, to the result of a blood test drawn at a clinic visit, to the moving-picture film of a coronary angiogram done in a cardiology lab. Other open source technologies that are integrated into *OnDemandCARE* service model include: Docu-

ment Management & Imaging, Enterprise Resource Planning for financial reporting, Business Intelligence and the leading relational database for geographical redundancy.

"With a lifespan that is much longer than film," said Lord, "It's the most efficient way to store and archive medical images as well as the best way to share those images with other physicians – meeting their most stringent requirements."

The ASP model is a centralized hosted application within the Louisiana Ties Center. It will offer a total redundant back up system for the clinic. "Because it is a web-based application, it is accessible from anywhere, anytime — but it allows for a localized backup as well," added Lord.

Founded in 1979, North General Hospital is dedicated to improving the health of the residents of the communities

it serves. A 200 bed medical facility located in New York City's Harlem, North General provides more than 1,000 jobs to the community, making it Harlem's largest private employer. The Hospital is also a center of learning and remains the only voluntary teaching hospital in Harlem. North General has distinguished itself by focusing on prevention, health maintenance and treatment of diseases that disproportionately affect the communities of Central and East Harlem and the Hospital hopes to further enhance its mission of caring for the underserved with the introduction of *OnDemandCARE*. The first objective is to launch the system in the Outpatient Psychiatric Clinic. After that, a usability study will be performed to determine the benefits of implementing the service in other parts of the hospital.

Dr. Jospitre is quick to point out the financial aspects of using the *OnDemandCARE* system, "VistA is an open source product that was developed with public funds. It has all of the functionality of the proprietary products at a fraction of the price. We are paying for the hosting and management of the software and not for its development. North General Hospital is dedicated to providing quality healthcare in a cost-effective manner to the Harlem Community. *OnDemandCARE* is helping us continue to achieve this goal."

For additional information, call 337.482.0628 or email sales@globalesolutionsgroup.com.



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